

FREQUENTLY ASKED QUESTIONS

How long does a high tea session last?

Each high tea sitting is two hours, the food will be served within this time and you will be able to have continuous tea for the two hours.

What time can we arrive?

Please arrive as close to the booking time as possible, if you arrive early there is a chance your table may not be ready and there will be a longer wait on the food. The kitchen plans your food to be ready around the times of your bookings. Please also try not to be late as it may shorten the high tea experience for you.

Can we stay longer?

Of course, you are always welcome to stay. We may move your group to a more comfortable area but there is no need to hurry out. The venue is open late on a Saturday night and closes at 5pm on Sundays.

Is there a private space available?

We do have a private space available to book, the London room. To book this space there is a hire fee of \$120 for the first hour and \$100 for each following hour (2 hour minimum). This room is subject to availability.

Can you cater to dietary requirements?

We do our very best to cater to the majority of dietary requirements. We can cater for vegetarian, vegan, gluten free, dairy free and some individual items. Dietary requirements need to be advised at least 72 hours prior to your booking to allow adequate preparation time. Please do note that we do only have the one kitchen so even with the greatest of care taken cross contamination cannot be completely ruled out.

Confirmation of final numbers and payment.

All groups are required to confirm numbers and make full payment 7 days prior to the booking.

Can we decorate?

Of course, decorations are always welcome. All decorations in the restaurant are required to be tasteful and what you bring with you must leave with you. No decorations are to be on the floor as this create a tripping hazard for guests and the staff. Please keep in mind also that there still needs to be enough room on the tables for food and beverage. If you have hired the London room you are welcome to decorate more extensively.

Can we play games?

Games are not permitted in the main restaurant as it is disruptive to the guests, quizzes and questioners that can be completed at the table without disturbing other guests is accepted. If the London room has been booked you can play whichever games you please so long as any mess created is taken with you.

Is there room for prams and do you have high chairs?

If you are bringing a pram please do advise on your booking and we will do our best to allow space. We do have high chairs, please also request this on your booking. They are limited and subject to availability.

Do you cater to children?

Yes, children are welcome to attend high tea, a child serving is \$30.

Where can we park?

The George does not have its own parking, there is a Wilsons parking directly behind the building that can be accessed from St Georges Terrace. This is the closest paid parking but there are many other options in the area.